

Belong

2009



Sheraton
Centre Toronto
HOTEL

sheraton.com/centretoronto

Dear Guests

A heartfelt thank-you to all of you who have stayed with us in the past; we appreciate your continued loyalty. And to all of who have never experienced the Sheraton Centre Toronto Hotel, we are ready to welcome you. As the new General Manager, I am looking forward to connecting personally with all of you.

I am proud to be part of the Sheraton family, having recently left the Sheraton Gateway Hotel, our sister property at Toronto's Pearson International Airport, to come downtown and lead the fantastic team of people who make this hotel downtown Toronto's premiere destination for all travelers, whether on business or pleasure.

I was born in the United Kingdom and was raised in Ottawa, Ontario. I enjoy golf, fine dining and good wine but my passion is my family, especially spending time with my lovely four year-old daughter, Sydney, and my fantastic wife, Heather. Now that you know a little about me, please come say hello next time you see me in the lobby.

Over the past year, we have made great strides in improving the physical appearance of the Sheraton Centre Toronto Hotel. We have completely refurbished each of our 1,377 guestrooms and our meeting space, including the Grand Ballroom, Sheraton Hall and Osgoode Ballroom. As well, our public spaces including the Motorcourt, Lobby, Traders Bar & Grill and the crown jewel of the hotel, the 43rd floor Club Lounge, have all been completely re-imagined in the Sheraton style. Our complimentary internet café, The Link@Sheraton Experienced with Microsoft™



is just one example of the exciting new amenities we offer. Feedback from guests and clients on our enhancements has been overwhelmingly positive.

While we are delighted with the improvement of the overall appearance of the hotel, the mainstay of our success has always been and will continue to be Sheraton associates' ability to make our guests feel at home. As a brand, we are committed to providing an environment that encourages connectivity with the things in life that matter the most; family and friends, your health and success and happiness at work and play. We are pleased to offer you a superior level of customer service and the promise that every guest will feel like they belong.

Please enjoy this special edition of "Belong" magazine as we turn a page on a new era for our hotel.

Warm regards,

Tony Dunn
General Manager





Arrive in style in our redesigned motorcourt.





Comfort.
Come and sit
for a while in
our innovative
lobby.



The Link@Sheraton Experienced by Microsoft. Stay in touch with everything that matters to you.

Convene.

Big and small spaces for meeting & achieving.



Over 100,000 square feet of fully wired and Wi-Fi function space. More than 50 meeting rooms, five ballrooms, and a large exhibit hall that can be divided into five sections. A four-bay receiving and loading dock makes the load-in and teardown hassle free. Self-contained conference wings, multi-breakout space and multiple entrances offer flexibility and convenience to accommodate events of any size.

Pleasure.
The warmth
of our new
Sheraton guest
room simply
feels right.



Find true comfort in one of our 1,377 guest rooms and suites, featuring the celebrated Sheraton Sweet SleeperSM bed. Twenty-four hour in-room dining and high-speed Internet in every room will keep you connected. Club Rooms offer a higher level of service with an array of upgraded amenities and access to the exclusive 43rd floor Club Lounge.





Club Lounge. Anticipate. Inspire.



Care.

The Sheraton Centre Toronto Hotel has received a 4 (out of 5) Green Key Rating based on the Corporate Environmental Management section of the Green Key Audit.

The Green Key Audit was designed by the Canadian Hotel Association to evaluate facilities' policies and procedures as they relate to sustainable hotel operations. This includes all action plans that have been developed and their impact on management, employees, guests and local community.

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Green
Committed

